

**Teresa Tenbrink**



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**From:**  
**Sent:**  
**To:**  
**Subject:**

sandra Jean crane <fishnart@hotmail.com>  
Friday, March 14, 2014 9:23 AM  
BitterSmith-Web  
Gisela, AZ water hike rates

**ORIGINAL**

Dear Ms Bitter-Smith,

We are sending you this email on behalf of ourselves and all of the people living here in Gisela concerning the excessive rate hikes that are being imposed on us by the new owners of the water company.

We were out of town when the last meeting was held about this matter, but will be at the next meeting on the 20th. Needless to say we are dismayed and shocked at the rates that are being imposed on us by the new owners of the water company.

We are an elderly couple living on Social Security. Our checks total 1200.00 a month. I cannot imagine how we will be able to pay a 200.00 water bill in the summer months. If we were forced to pay these exorbitant rates, we would be forced to give up other necessities, such as medicines, and food. We would probably be forced as well into hauling water from neighbors with wells, an impossible task for people our age.

I am appalled that this company has been able to even suggest that we must pay this kind of rate hike. Is this not against the law to raise water bills this much? I can understand a reasonable rate increase, such as 20 to 30 percent, even that seems too much. Especially since we live on top of most of the water in the area. The people in Gisela tend to be older retired people, or people who are living on the poverty level. It will mean hardships for many of us, if this goes through.

thank you for your attention on this matter, and hopefully we can all work together to prevent this from happening.

Dick and Sandi Crane  
624 S Tonto Creek Dr  
Gisela, AZ

Arizona Corporation Commission  
**DOCKETED**

MAR 14 2014

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